

COMPLAINT FORM

NAME SURNAME:

ADDRESS:

TELEPHONE NUMBER:

E-MAIL:

PRODUCT NAME AND REFERENCES NUMBER:

ORDER OR INVOICE NUMBER:

DATE OF PURCHASE:

DATE OF FORM SUBMISSION:

DETAILED DESCRIPTION OF THE DEFECT:

CIRCUMSTANCES OF DEFECT NOTE:

BUYER'S REQUEST:

- EXCHANGE TO DIFFERENT PRODUCT
- REPAIR
- MONEY REFUND
- OTHER

BANK ACCOUNT INFORMATION:

I READ THE RULES AND REGULATIONS OF BRUNO NOWI'S ONLINE SHOP.

DATE AND SIGNATURE

*not necessary on online return form