

EXCHANGE FORM

NAME SURNAME:

ADDRESS:

TELEPHONE NUMBER:

E-MAIL:

ORDER OR INVOICE NUMBER:

DATE OF PURCHASE:

DATE OF FORM SUBMISSION:

PREFERRED DATE AND TIME OF PARCEL COLLECTION BY COURIER:

(fill in only if you live in Poland, choose the second to fourth day after form submission)

PLEASE MARK THE REASON FOR EXCHANGING THE PURCHASE:

- WRONG SIZE
- IMPROPER PRUDUCT FINISH
- DELIVERY INCOMPATIVLE WITH THE ORDER
- OTHER

PLEASE MARK THE SIZE YOU WOULD LIKE TO EXCHANGE THE PRODUCT TO:

- S/M SHORT S/M LONG M/L SHORT M/L LONG
- S M L
- I READ THE RULES AND REGULATIONS OF BRUNO NOWI'S ONLINE SHOP.

DATA I PODPIS

*not necessary on online exchange form

The Right to Exchange the Product

The Consumer who concluded over distance, is entitled to exchange a product. The deadline is 14 days, counting from the date of receiving the delivery. In order to do this, the Client have to send the Exchange Form on e-mail address: shop@brunonowi.com

After sending the form, the online shop will send to the Client a confirmation of receiving the Form.

If a Client is from Poland he/she has to pack the item, attach the proof of purchase and filled in Exchange Form. The bill of lading/consignment note has to be sticked on the parcel. The Client will receive it in e-mail. Within 1-3 days we will send a courier to collect the parcel.

If a Client lives abroad he/she has to fill in the Exchange Form and send it to shop@brunonowi.com. Cost information will be individually listed according to what country the Client is from.

After collecting the delivery, we will exchange the item within 2-4 working days if the Clinet is from Poland. If different country than Poland, the exchange can take up to two weeks after collecting the delivery.

The exchanged item must be in the same condition as when purchased.